

KVKK Information Notice on Personal Data Protection

What is KVKK?

The Law on the Protection of Personal Data ("KVKK") was adopted by the Grand National Assembly of Turkey on 24.03.2016 and entered into force upon its publication in the Official Gazette dated 07.04.2016 and numbered 29677.

The purpose of the Law is to protect the confidentiality of personal data, prevent unlawful access and ensure that personal data is processed securely. Our Company adopts the protection of personal data as a fundamental principle in all services it provides.

What is Data Processing?

Any operation performed on personal data is considered "data processing". This includes operations such as recording, storing, preserving, altering, disclosing, transferring, classifying and re-organizing data.

Who is the Data Subject?

These are natural persons whose personal data are processed.

Who is the Data Controller?

The data controller is the natural or legal person who determines the purposes and means of processing personal data and manages the data recording system.

In this context, Atakonline Domain Hosting İnternet ve Bilgi Teknolojileri LTD is the "data controller" in relation to our customers, users, visitors and employees.

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Who is the Data Processor?

These are natural or legal persons who process personal data on behalf of the data controller. The suppliers and business partners from whom our Company receives services may fall within this scope.

Conditions for Data Processing

Personal data may be processed where one of the legal grounds specified in the KVKK exists or on the basis of the explicit consent of the data subject.

As Atakonline Domain Hosting İnternet ve Bilgi Teknolojileri LTD, we attach great importance to the security of your personal data. This Information Notice may be updated in line with changes in the legislation and court decisions.

1) Data Controller and Its Representative

Pursuant to the KVKK, your personal data are processed by Atakonline Domain Hosting İnternet ve Bilgi Teknolojileri LTD, acting in the capacity of data controller.

Data Controller Details:

Atakonline Domain Hosting İnternet ve Bilgi Teknolojileri LTD

Address: Özker Özgür Caddesi, No:1 Hamitköy, Lefkoşa, T.R.N.C.

Phone: +90 262 325 07 76

E-mail (Abuse): domain@apiname.com

E-mail (Support): support@domainnameapi.com



2) Collection and Processing of Personal Data and Purposes of Processing

Your personal data are processed within the scope of Articles 5, 6, 8 and 9 of the KVKK for the purposes of providing our services, establishing and performing contracts, fulfilling our legal obligations and carrying out our company activities.

Categories of personal data processed:

- Identity Information
- Contact Information
- Location Information
- Customer Transaction Information
- Risk Management Data
- Financial Information
- Audio/Visual Records
- Physical Premises Security Data
- Transaction Security Data
- Marketing Data

Your data are processed for purposes such as:

- Provision of services,
- Execution of contractual processes,
- Customer support and after-sales services,
- Improvement of user experience,
- Fulfilment of legal and regulatory obligations,
- Responding to requests from competent public authorities.

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3) To Whom and For What Purposes Processed Personal Data May Be Transferred

Your personal data may be transferred to the following parties:

- Business partners, suppliers and service providers,
- Payment institutions (during credit card/bank payments),
- Competent public authorities and institutions (where required by law),
- Domestic and foreign business partners and service providers,
- Judicial authorities in case of legal disputes.



Data transfers are carried out in accordance with Articles 8 and 9 of the KVKK.

4) Method and Legal Grounds for Collecting Personal Data

Your personal data are obtained by automatic or non-automatic means through:

- Our website, customer panel and API services,
- Call centre, e-mail and support tickets,
- Contracts and forms,
- Payment systems,
- Cookies and analytics tools,
- Digital recording systems.

Legal grounds:

- Establishment and performance of a contract,
- Fulfilment of legal obligations,
- Legitimate interests of the data controller,
- Explicit consent of the data subject (where required).

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5) For How Long Will Your Personal Data Be Processed?

Your personal data are retained for the periods stipulated in the relevant legislation. Where no specific period is prescribed, the data are deleted, destroyed or anonymized within 24 months following the end of the purpose of processing.

6) Your Rights Under the KVKK (Article 11 of the Law)

You have the following rights under Article 11 of the KVKK:

- To learn whether your personal data are being processed,
- If processed, to request information regarding such processing,
- To learn the purpose of processing and whether they are used in line with that purpose,
- To know the third parties to whom personal data are transferred, domestically or abroad,
- To request the correction of incomplete or inaccurate data,
- To request the deletion or destruction of personal data,



- To request that the transactions carried out (correction, deletion, destruction) be notified to third parties to whom data have been transferred,
- To object to the occurrence of a result to your detriment by means of analysis of the data processed exclusively through automated systems,
- To claim compensation for damage in case you suffer damage due to unlawful processing of personal data.

Applications under the KVKK and Contact

You may submit your applications in a manner that allows verification of your identity, in writing or by secure electronic signature.

Application Address:

Atakonline Domain Hosting Internet ve Bilgi Teknolojileri LTD
Özker Özgür Caddesi, No:1 Hamitköy, Lefkoşa, T.R.N.C.

E-mail (Secure Electronically Signed Applications): domain@apiname.com

Phone: +90 262 325 07 76

Technical Support:

E-mail: support@domainnameapi.com

Phone: +90 262 325 07 76

Applications will be finalized within 30 days at the latest in accordance with Article 13 of the KVKK.

7) How Can You Apply to Obtain Information?

You can exercise your rights under Article 11 of the KVKK by sending an e-mail to domain@apiname.com.

